Website Privacy Notice

Introduction
The City of Riverside respects your privacy. This notice explains what information may be collected when you use www.riverside-al.com, how the City may use it, and what to expect when you follow links to other services.

Information You Provide
You may choose to provide information through the City's contact form, newsletter signup, or other website features. This may include your name, email address, phone number, and the information in your message. Some applications and forms linked from this website may ask for additional information.

The City uses information you submit to respond to you, provide a requested service, send newsletters you signed up to receive, or route your message to the appropriate City department. Please do not send sensitive personal information through a general contact form or email unless the City specifically requests it through an appropriate process.

Information Collected When You Visit
The City's website platform or service providers may automatically process technical information needed to operate, secure, and maintain the website. This may include your IP address, browser or device information, pages visited, and the date and time of your visit. The website may also use cookies or similar technologies for site functions or analytics. You can manage cookies through your browser settings; some website features may not work as intended if cookies are disabled.

Forms and Services Provided by Other Organizations
Some links on the City's website take you to services operated by other organizations. These currently include certain application forms, water bill payments, court fine payments, and business tax services. Those services may collect information directly from you under their own privacy notices and practices. The City does not control the privacy or security practices of independent providers. Review the provider's notice before entering information on its service.

Use and Disclosure of Information
The City does not sell information submitted directly through its website to advertisers. The City may share information with City employees or service providers who need it to respond to your request or operate a City service. The City may also disclose information when required or authorized by law.

Information you submit to the City may become a City record. Alabama law provides residents a right to inspect and copy public records, subject to applicable protections and exceptions. The City handles records requests under applicable law.

Retention and Security
The City retains records in accordance with applicable records-retention requirements. The City and its service providers use reasonable measures to protect information handled through the website. No website or electronic transmission can be guaranteed completely secure.

Links to Other Websites
This website may link to websites operated by other organizations. This notice applies to www.riverside-al.com and does not govern the privacy practices of those other websites.

Contact
Questions about this notice or information submitted through the City's website may be directed to:

City of Riverside
379 Depot Street
Riverside, Alabama 35135
205-338-7692
info@riverside-al.com

ADA Accessibility Statement

The City of Riverside is working to make its website and online services accessible to people with disabilities. The City is reviewing and improving website content, documents, and services so that residents can access City information and participate in City programs.

The U.S. Department of Justice's Title II web accessibility rule requires state and local governments to meet WCAG 2.1 Level AA for covered web content and mobile applications. The City of Riverside, Alabama is striving for Section 508 and WCAG 2.0 compliance. We base our website via the online tool located at: http://wave.webaim.org. Based on Riverside's 2020 Census population of 2,227, the City's compliance date under the current schedule is April 26, 2028. The City's existing responsibilities under the ADA continue before that date.

Some City services are provided through outside platforms. If you have difficulty accessing City information or a service linked from this website, please contact us. The City will work with you to provide the information or service through an accessible method.

If you experience any difficulty in accessing content on the riverside-al.com website, please contact us at:

City of Riverside
Email: info@riverside-al.com
Phone: 205-338-7692
Mail: 379 Depot Street, Riverside, Alabama 35135

Be sure to include the following in your email:

Your full name

Your phone number and email address

The web address (URL) of the web page that you are having issues accessing

Describe in detail what accessibility issues you are having with the web page. If you are using assistive technology to access the web page, give us details about the technology you are using and how you are using it – this will allow us to try and duplicate your problem.